

Emergency Preparedness Information

Instant Orthopedic Care

At Instant Orthopedic Care, your health and safety are our highest priorities. While emergencies are uncommon, we are committed to maintaining continuity of care and communicating with our patients during unexpected events whenever possible.

This information is provided to help you prepare in the event of a natural disaster, severe weather, power outage, public health emergency, or other event that may temporarily affect our operations.

During an Emergency

If an emergency impacts our ability to provide services, we will make every reasonable effort to:

- Notify patients of office closures or changes in operating hours.
- Provide updates through our website, social media channels, or other available communication methods.
- Reschedule appointments as quickly as possible when services resume.
- Continue providing medically necessary care whenever it is safe to do so.

If You Have Durable Medical Equipment

If you have received a brace, splint, walking boot, crutches, or other durable medical equipment from our office:

- Continue using your equipment as instructed by your healthcare provider.
- Keep your equipment clean and in good working condition.
- If your equipment becomes damaged or no longer functions properly, contact our office during normal business hours for assistance.
- Do not attempt to modify or repair medical equipment unless instructed to do so by your healthcare provider or the manufacturer.

Medication & Medical Information

We encourage all patients to:

- Keep an up-to-date list of medications.

- Maintain a list of allergies and medical conditions.
- Carry emergency contact information with you.
- Keep copies of important medical records when traveling or during extended emergencies.

When to Seek Emergency Care

Instant Orthopedic Care is not an emergency department.

If you experience any of the following, call **911** or go to the nearest emergency department immediately:

- Chest pain
- Difficulty breathing
- Loss of consciousness
- Stroke symptoms
- Severe bleeding
- Serious head injury
- Life-threatening illness or injury

Staying Informed

During significant emergencies, updates regarding office hours and operations may be available through:

- Our website
- Our social media channels
- Telephone notifications, when available

If you are unable to reach our office during an emergency, please seek care at the nearest appropriate healthcare facility if your condition cannot safely wait.

Our Commitment

Instant Orthopedic Care is committed to maintaining a safe environment for our patients, visitors, and staff. We regularly review our emergency preparedness procedures to help ensure we can respond appropriately to unexpected events while continuing to provide quality orthopedic care whenever possible.

Contact Us

Instant Orthopedic Care

75 E. 12300 S., Suite 100
Draper, UT 84020

Phone: (385) 386-7026

Website: www.instantorthocare.com

Durable medical equipment (DME) furnished through Instant Orthopedic Care is supplied by Instant Ortho Supply, LLC, an affiliated organization committed to meeting all applicable CMS and ACHC quality standards.